

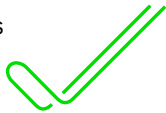


University of Queensland Price Beat Guarantee

FCM guarantees to beat any rate, provided the same product is available at the time of booking.

Our Price Beat applies to any product we sell, including:

- International airfares
- Accommodation
- Car hire



How does our Price beat work?

STEP 1:

Tell your FCM Travel consultant if you have a written quote for a better price on any travel product. Provide the quote with the date of booking, price breakdown (fare, rate, taxes and inclusions) and all flight or booking details and dates.

STEP 2:

We'll run a quick check on the price, ensure its availability on those dates, and confirm if we can book the same product for you.

STEP 3:

If the product is available and we can make the booking, your travel consultant will offer you that product cheaper than the competitor's fare or rate. If the same quoted product is not available, we will find you the best available alternative that suits your specific needs.

Our Price Beat applies to genuine quotes from travel suppliers (including airline, accommodation and car providers), Australian registered businesses and websites for travel that departs from Australia.

STEP 4:

Once you approve our quote, we'll immediately make the booking for you. Bookings will need to be made at the time of the quote. Additionally as part of our Price Beat we will forfeit our transaction fee.

fcmtravel.com.au

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Terms and conditions: *Applies to genuine quotes from airlines and Australian registered businesses and websites for travel that originates/departs from Australia. Quote must be in writing and be presented to us with your price beat request prior to booking. Product must be available and able to be booked by the general public at the time of booking. Fares/rates available due to membership of a group or corporate entity, such as Travel Club, subscription to a closed group or exclusive arrangements with suppliers are excluded. Must be for the same supplier, same dates, room type, car group, inclusions and flight class (like for like product). The fare comparison excludes payment processing fees and also excludes service fees applied in accordance with the terms of your service contract. We will beat the price by \$1. If the same quoted product is not available, we will find you the best available alternative that suits your specific needs. For further details, please contact your FCM Travel team. Australian OpCo Pty Ltd trades as Campus Travel ABN 20 003 279 534.