



# Why should I book through Campus Travel?

## Duty of care

As your employer, The University of Queensland (UQ) has an obligation to know where its travellers are at any time. When you book with Campus Travel, we can track where you are and you'll have access to global 24/7 emergency support from the Campus Travel team, should a problem arise.

## We are your one-stop-travel-shop!

The Campus Travel team can assist you with all of your travel requirements including airfares, car hire, accommodation, transfers, group travel, visas or international currency advice.

## Greater buying power = larger discounts for you.

By funnelling all UQ travel bookings through the one supplier we can have greater visibility of the university's overall travel spend. This assists us in negotiating better deals for the University, which ultimately means more competitive prices for you!

## Best rate of the day

Campus Travel, as part of the Flight Centre Travel Group, has access to a wide range of rates including, but not limited to UQ's negotiated deals.

## Price Beat

As part of our Price Beat, we guarantee to beat any airfare or rate, provided the same product is available at the time of booking. The Price Beat applies to international airfares, international car hire and accommodation.

## Time savings

Let us do the hard work for you! We will source different options for your flights or accommodation to suit your needs.

## Easy-to-use technology

Campus Travel and UQ in conjunction with online booking tool provider, Serko, have customised an online booking system that is specific to the university's travel policy. By using the OBT you have full control of your travel bookings. We will also provide free training. Let our team know if you would like an overview on how best to use the online booking tool.

## Greater flexibility

By booking a Campus Travel corporate rate you'll have more flexibility to change your accommodation plans. With our corporate hotel rates you can cancel your hotel up to 6pm on the date of arrival.

## Waivers and favours

If you book direct with an airline, or through a hotel's website or an external travel website (ie not on the Serko online booking tool or through your Campus Travel team) – it is difficult for us to help you if you need a favour or a fee waiver. Campus Travel is able to hold airlines, hotels and other suppliers more accountable if we make the booking on the GDS (global distribution system) as there's a clear trail for auditing purposes.

## Experienced consultants

Our consultants collectively have over 50 years of experience in the travel industry and specialise in looking after university and academic travellers. We care about your travel and want you to have a good experience! If you don't, let us know why you weren't happy via our instant feedback button on our email signatures.

Email us at [uq@campustravel.com.au](mailto:uq@campustravel.com.au) or call us on 07 3393 8855